

news release

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CINCINNATI METRO SERVICE IMPROVEMENTS TAKE EFFECT MAY 30

Reinventing Metro delivers increased frequency and expanded service hours, including 24/7 service on seven routes

CINCINNATI – Cincinnati Metro will roll out Phase 1 of its Reinventing Metro service improvements on 10 routes this Sunday, May 30, with changes that will make riding the bus easier and more convenient.

Reinventing Metro focuses on transportation improvements that will ultimately boost the region's <u>economic development</u> and vibrancy through improved connections to jobs and new employment centers, increased frequency, expanded service hours, new routes and enhanced <u>customer amenities</u>.

"New 24-hour service, increased weekend service and more frequency on major routes will drastically improve our ability to connect more people to new employment centers, education and medical services. When you think about the impact—these improvements are nothing short of revolutionary," said Darryl Haley, Metro CEO & General Manager.

"Additionally, there will be significant economic benefits that will be felt throughout the region because of this investment. We are grateful for the support of the community and are committed to delivering on our promise of creating a new and improved transit system. This is just the beginning," he added.

Service Changes Coming May 30

FOR IMMEDIATE RELEASE

May 24, 2021

Metro will add new 24-hour service (seven days a week) on seven routes:

- Rt. 4 serving Kenwood-Blue Ash
- Rt. 11 serving Madison Road
- Rt. 17 serving Mt. Healthy
- Rt. 33 serving Glenway Ave.
- Rt. 43 serving Bond Hill
- Rt. 78 serving Lincoln Heights
- Rt. 51 crosstown from Glenway Crossing to Hyde Park

Rts. 16 (Mt. Healthy), 20 (Winton-Tri-County) and 46 (Avondale) will see earlier and later service daily. Rts. 16 and 20 will also see new Sunday service added effective May 30.

Each of the 10 routes will see more frequent Sunday service, improving wait times between buses by at least 10 to 15 minutes. Several of the 10 routes also will see increased frequency on weekdays and Saturdays.

View new schedules for each route at go-metro.com/schedules.



Memorial Day Holiday Schedule

Metro and Access service will operate on a Holiday/Sunday schedule on Monday, May 31, in observance of Memorial Day.

Metro's Customer Care Center will operate on a Sunday schedule (8 a.m. - 5 p.m.) on May 31 and can be reached at 513-621-4455. The Metro Sales Office and administrative offices will be closed.

For complete bus and <u>scheduling information</u>, visit <u>go-metro.com</u>. Download the FREE <u>Transit app</u> to easily pay your fare, plan your trip and track your bus right from your smartphone.

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Cincinnati Metro is a non-profit, tax-funded public service of the <u>Southwest Ohio</u> <u>Regional Transit Authority</u>, providing about 13.5 million rides per year. Learn more about Metro at <u>www.go-metro.com</u>.